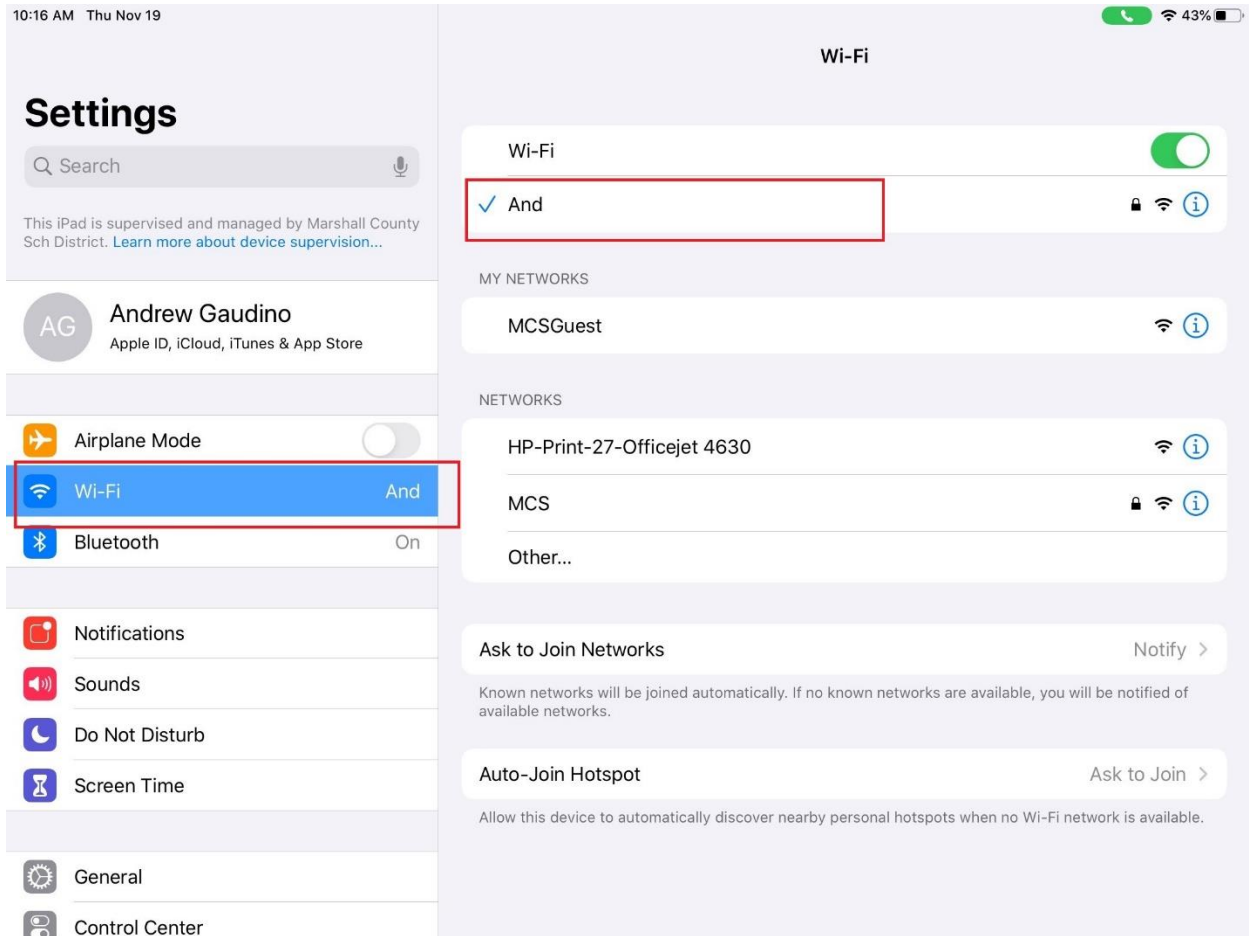


IF You are not getting internet or Apps are not working on your IPAD you have to refresh your captive portal settings.

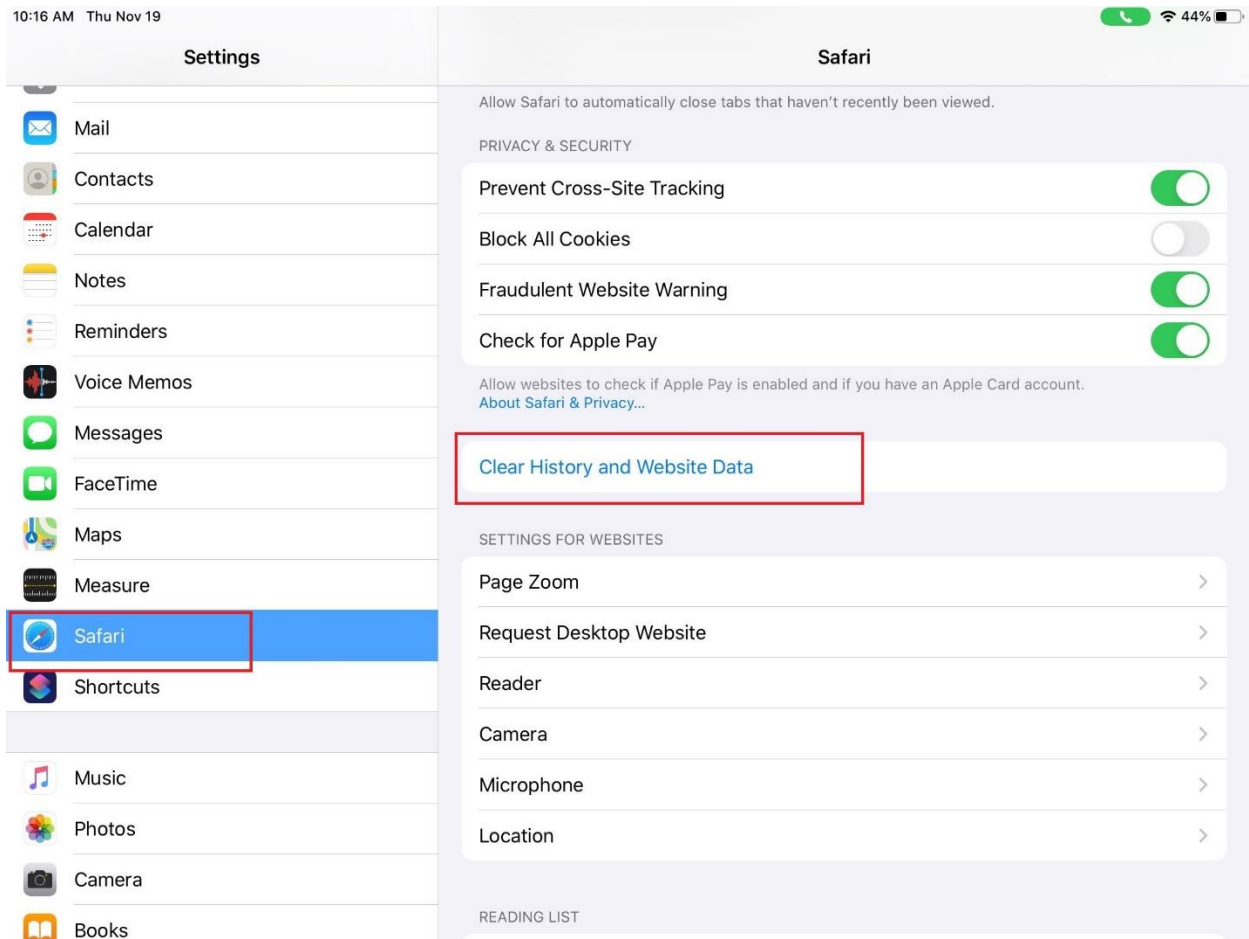
Open Settings



Check and make sure that you are connected to WIFI (your WIFI will be different than the one in this guide)

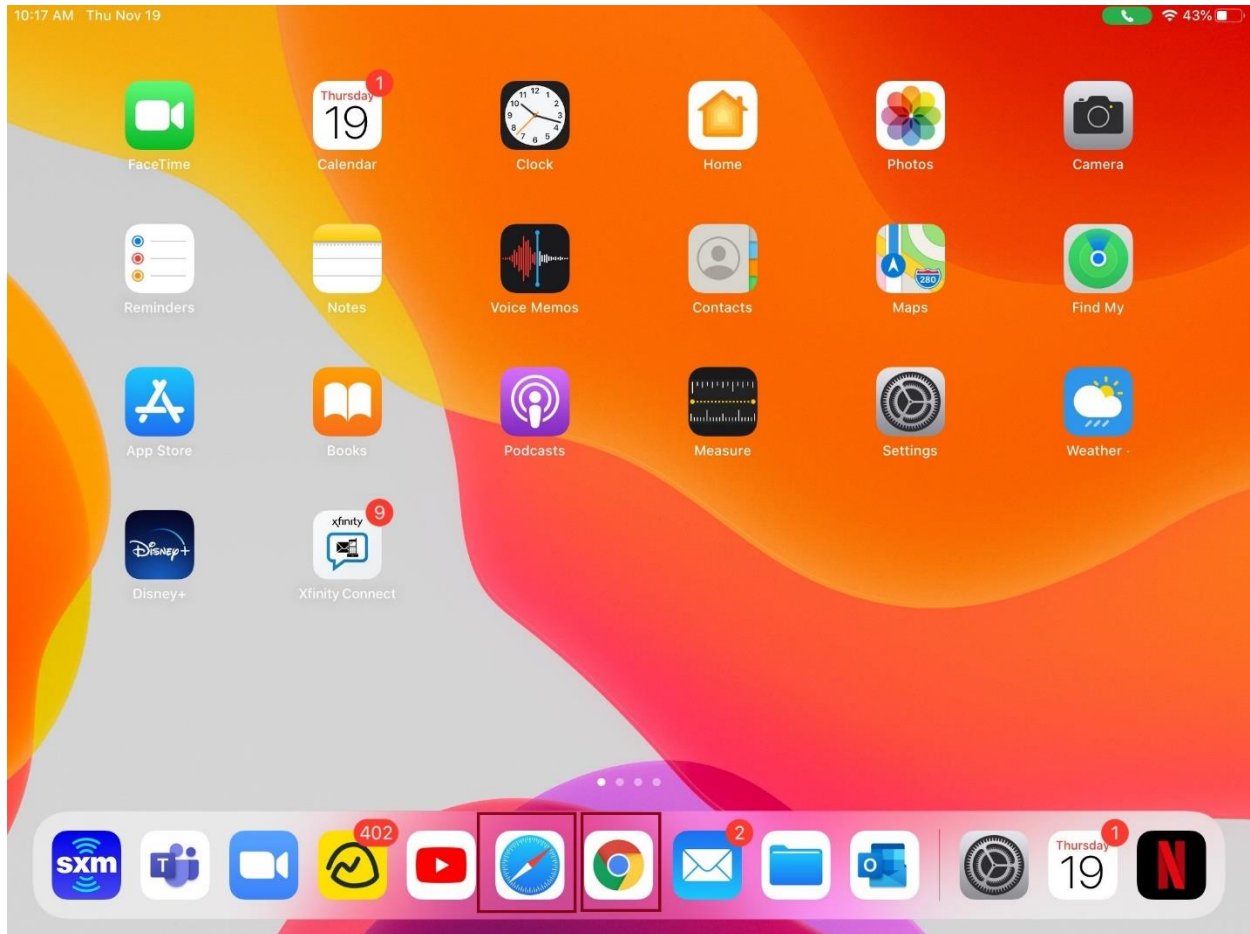


Scroll down and find **Safari** on the right side click **Clear History and Website Data**

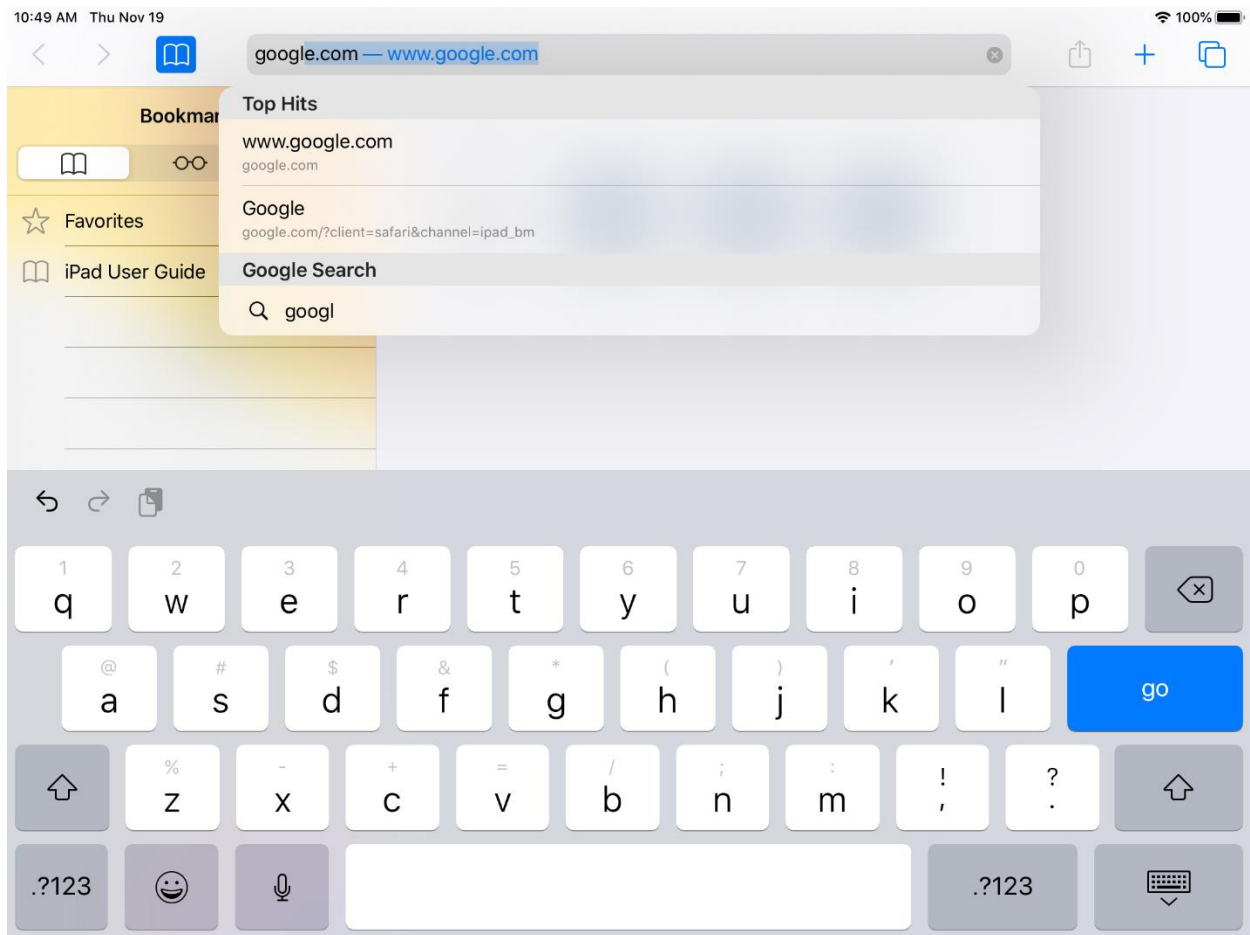


Close settings

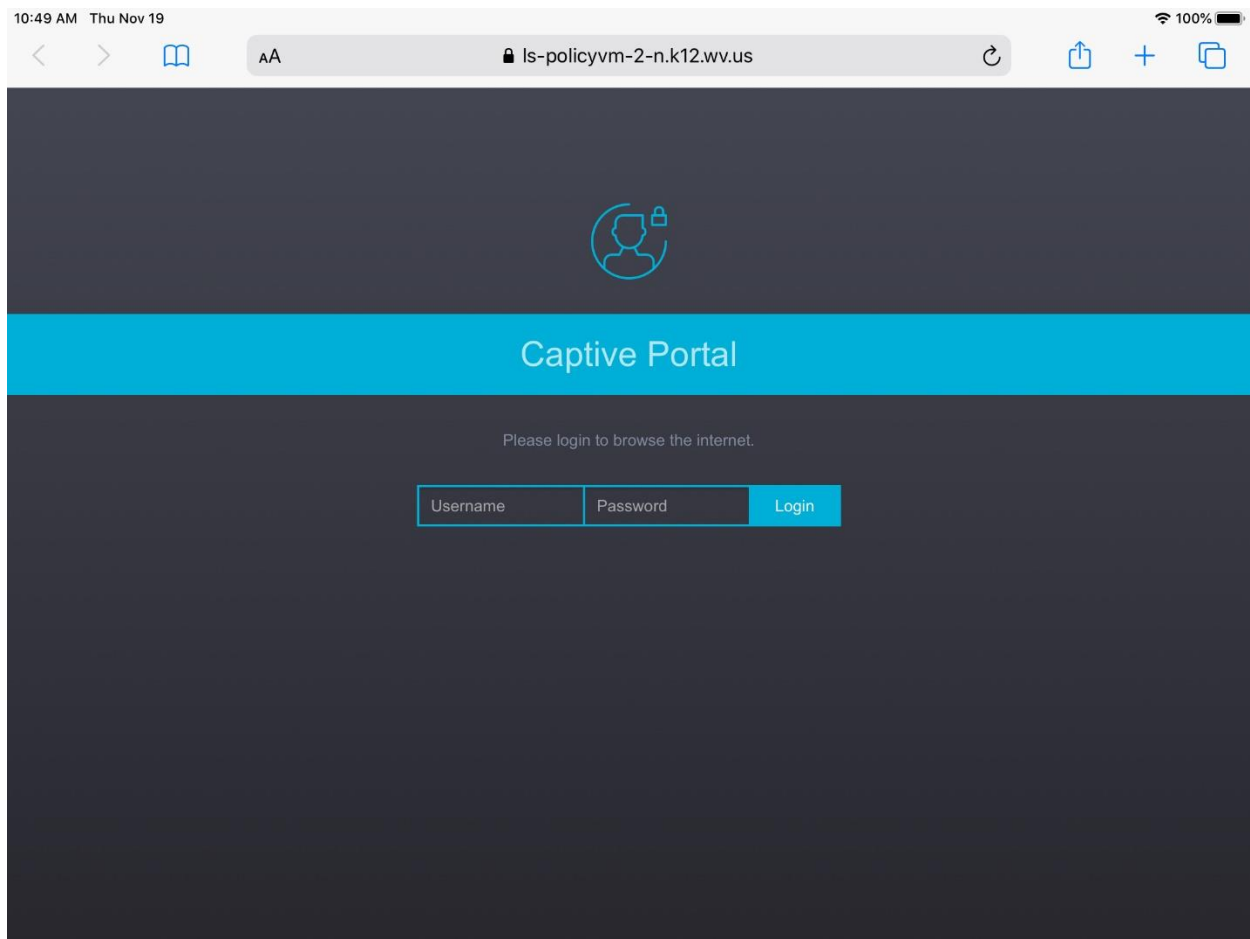
Open Google Chrome OR Safari



Try to go to google.com

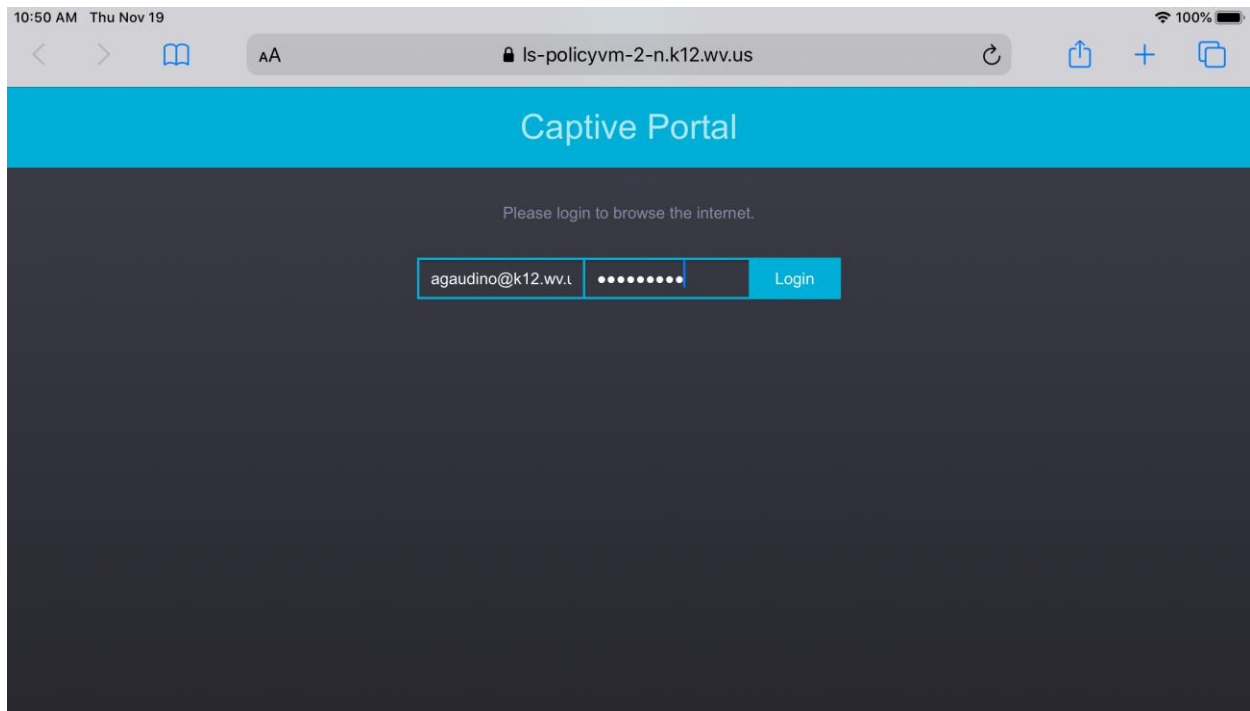


The captive portal will come up



Full email address and email password

Students emails end with @stu.k12.wv.us



You should be good to go. Close your apps and reopen them

